

**Global eTelecom, Inc.
Check and Gift / Loyalty Training**



**Presented by:
Carolina Mercado, Relationship Manager - GETI**

GETI Introduction

- Corporate offices located in Destin, Florida.
- Owned by Sage Software based in London.
- In business since 1998 with a staff of over 80 employees
- Boarding approximately 2,000 new merchants per month
- A leader in value added check and gift & loyalty solutions.

“Our goal is never to jeopardize your bankcard merchant relationship.”

We take great pride in our service and support and will always do what we can to assist our partners.



The American Checkbook

- Checks still a major form of payment.
- Retail has seen some decline but other sectors are on the rise like; Check 21+, Check –by- Phone and ecommerce.
- Consumers still want to use checks....
- WHY???
 - Float
 - Habit
 - Record Keeping
 - No credit/debit card
 - ECC is like a credit card sale



Why Retailers need?

- Check fraud
- Uncollected funds
- Employee handling
 - Inefficient
 - Increase risks
- Processing costs from bank
- Delays in funding
- Now able to take all types checks



Opportunity!

Electronic Check Conversion!

**Less than 10% of retailers currently using
ECC at the Point of Sale**

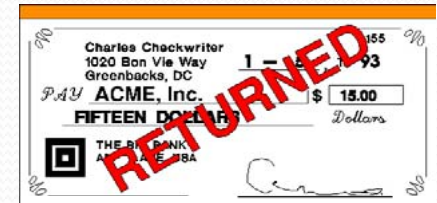
*Potential to earn more basis points and
profit on CHECK than you can on
BANKCARD....*



Are you leaving Money on the table?

Top Reasons Merchants/Business will continue to Embrace Electronic Check Processing..

- Will speed up Availability of Funds (Cash Flow)
- Will eliminate or reduce Uncollected Funds (NSF)
- Will eliminate or reduce Fraud Items
- Overall Processing Cost per Item will be less than Credit and most Debit Card Processing
- Will Reduce the Risks associated with Employee handling
- Will eliminate bank fees associated with NSF items for paper checks
- Will eliminate bank deposit fees



Check Services



eGold- Conversion w/Guarantee

- • Promote as a “Secure Payment”
- • Process and accept checks “just like a credit card”
- • Guarantee of all approved and accepted checks
- • Check is returned to consumer
- • Similar fee structure as bankcards

eGold Requirements

Must be face to face transaction.

Check must be stamped ACH.

Check must be handed back to consumer.

Customer must sign and complete ECC receipt.

Merchant will receive funding within 48-72 hours.

Checks are verified against national negative database.

NOTE: Most business checks are acceptable for guarantee and conversion. The terminal will determine eligibility of the check.

- **ECC Receipts**

- Signature
- Printed Name
- Printed Phone #


GLOBAL E TELECOM
35008 EMERALD COAST PKWY
DESTIN FL 32541

05/27/2003 11:20
CHECK

Transaction # 1
MICR: *****4034
CHECK 1.00
CONVERSION
Respon. AUTH NUM 280-914
MICR: **** 4034
Driver Lic.: FL-*****2222
Trans.: Check Truncated

I authorize the merchant
to convert my check to
an Electronic Funds
Transfer or paper draft,
and to debit my account
for the amount of the
transaction.

In the event that my
draft or EFT is returned
unpaid, I agree that a
fee as allowable by law
may be charged to my
account via draft or EFT


SIGNATURE
John Doe
(Printed Name)
850-555-5555
(Phone Number)
TEL: 850-555-5555



In order to GUARANTEE a check, the following steps are required:

1. The receipt must be signed by the check writer on all ECC transactions.
A legible signature, printed name and current phone number must be written on the receipt.
2. Driver's License must be verified and entered in to terminal. Phone number must be written on the front of the check prior to imaging. Merchant is responsible for accuracy of DL#.
3. Upon notification of a return check, merchant must provide GETI faxed copy of the customer signed receipt. Terminal must be batched out the same day the checks are received.

Merchant must follow the guidelines on Terminal Quick Tips Guide Provided to them in their Welcome Kit.

Merchant Benefits

- • No paper claims to file for bad checks.
- • Eliminates their bank deposit fees and any NSF charges.
- • Losses due to bad checks are eliminated.
- • Cost of employees time in handling, reconciling and depositing of paper checks.
- • Eliminates potential fraud, loss and theft of consumers paper check.
- • Consolidate deposits from multiple locations.
- • Piece of mind knowing you can accept checks with guaranteed funding.

Unacceptable Merchants

- Credit Counseling
- Adult Related Businesses
- Investment Opportunities
- Travel Agency
- Gambling
- Bail Bondsmen
- Criminal & Bankruptcy Attorneys
- Used Auto - *Addendum Required*
- Unlicensed Massage Parlors
- Check Cashing & Payroll Advance

eSilver – Check Conversion with Verification ONLY

For merchants that want limited protection against bad checks

- *Merchant not funded for checks that do not clear*
- *72 hour funding*

Paper Guarantee – No Conversion

Checks must be deposited into the bank daily for guarantee service.

- *No check reader or imager required*
- *3-4 business day funding*

Recurring ACH Debit – Merchant can ACH customers

For merchants that want to ACH customers same amount on monthly basis.

- *No DL required*
- *Web based solution*

Tele-Debit – Mobile Merchant Solution (Guaranteed Funding)

Merchants can process checks over a cell phone while on the road.

- *\$300 max limit on all checks*
- *Must be face to face transaction*
- *Need signed authorization slip*
- *5 business day funding*

Please refer to each program description for unacceptable merchant types.



Checks- By-Phone

“Merchants can accept and process Checks from their customers over the Telephone!”

NOTE: ONLY PERSONAL CHECKS can be processed

- Designed for businesses that regularly take payments over the telephone from established customers.
- Check information is provided via telephone by customer.
- Merchant **MUST** obtain the customer’s recorded verbal or signed written authorization to process a check by phone.
- No outbound telemarketing calls to customers **UNLESS** there is a pre-existing relationship with the consumer.

Check 21 + - Programs

What is Check 21?

In 2004, Congress passed legislation to change the fundamentals of processing checks. The legislation termed “*Check Clearing for the 21st Century*”, or Check 21, is designed to enable digital images of a paper check to substitute for the actual paper check.

One of the huge benefits is that paper checks no longer have to be transported to various Federal Reserve Banks and Clearing banks for processing. Electronic or digital processing overcomes delivery and latency problems caused by transportation delays due to weather, mechanical breakdown, or disasters.

Check 21 + Remote:

- ✓ **Accept checks through the mail**
- ✓ **Accept check from a drop box location**
- ✓ **Process all daily checks at once in a back office environment**
- ✓ **Guarantee Available**

Check 21 +Plus Point-of-Sale:




- ✓ **Accept any type of check**
- ✓ **Guarantee Available**

Check 21 + Payroll:

- **Corporate and Payroll Checks Only**
- **Guarantee Available**

Check 21+
Remote Check Deposit



Check 21+ Program Types:

 Check 21+ P.O.S.	 Check 21+ Remote	 Check 21+ Payroll
For Face-to-Face transactions.	For Consumer Not Present transactions	For Cashing Business and Corporate Payroll Checks
Guarantee or Non-Guarantee	Guarantee or Non-Guarantee	Guarantee or Non-Guarantee
Terminal or Web-based processing	Terminal or Web-based processing	Terminal or Web-based processing

Benefits over ACH

- Process all types of checks drawn on U.S. banks - Personal, Business, Government, Traveler's, Cashier's, Certified, Equity Lines of Credit checks and Money Orders.
- No ACH restrictions.
- No receipt or consumer notification is required.
- No checkwriter authorization required for electronically processing check.

- Versatility. Accept checks in person or via mail or dropbox.
- Security. Guarantee available.
- Speed. Faster funding. Merchant funded in 2-3 business days (8 business days for PAYROLL CASHING).
- No ACH restrictions.
- Eliminate bad checks.
- Increase sales by accepting all forms of check payments.
- Funds deposited into merchant's existing checking account. No separate account required as with some processors.
- Eliminate trips to the bank. Save time and labor.

	 CHECK 21+ P.O.S.	 CHECK 21+ REMOTE
Product Description	<ul style="list-style-type: none"> • Accept any type of check at the Point of Sale (Face-to-Face). • Process all checks in retail environment. • Merchant receives funding in 2-3 business days. • Can use existing checking account. No separate account required. 	<ul style="list-style-type: none"> • Accept any type of check through the mail or drop box (Consumer-Not-Present). • Process all daily checks in “Back Office” environment. • Merchant receives funding in 2-3 business days. • Can use existing checking account. No separate account required.
Guarantee	<ul style="list-style-type: none"> • Optional. • Checks Eligible for Guarantee are <u>limited to</u>: -Personal. -Doing Business As (DBA). -Business and Corporate. 	<ul style="list-style-type: none"> • Optional. • Checks Eligible for Guarantee are <u>limited to</u>: -Personal. -Doing Business As (DBA). -Business and Corporate.
Non-guarantee	<ul style="list-style-type: none"> • All checks acceptable ... - Corporate Checks, Equity Lines of Credit, Money Orders, US Treasury , Checks, 3rd Party, Starter/ Temp checks, Travelers Checks, Cashier Checks, Certified Checks, etc 	<ul style="list-style-type: none"> • All checks acceptable ... - Corporate Checks, Equity Lines of Credit, Money Orders, US Treasury , Checks, 3rd Party, Starter/ Temp checks, Travelers Checks, Cashier Checks, Certified Checks, etc
Pricing /Check Limits <i>Underwriting will determine & approve check limits</i>	<ul style="list-style-type: none"> • Refer to rate schedule for <u>base pricing</u> / fees. • NON-GUARANTEE .10% (10 basis points) <u>additional</u> premium charged to Merchant for checks \$10,000 and higher. 	<ul style="list-style-type: none"> • Refer to rate schedule for <u>base pricing</u> / fees. • NON-GUARANTEE .10% (10 basis points) <u>additional</u> premium charged to Merchant for checks \$10,000 and higher. • GUARANTEE: See price schedule for additional discount fee charged for “Consumer-Not-Present”



- Allows merchant to accept *all types of checks*, including Business Checks, Payroll checks, Equity Lines of Credit Checks, Money Orders, Treasury checks, etc.
- Fast availability of funds: **2 -3 business days**
- Ideal for Back Office AND Point Of Sale environments.
- No ACH restrictions.
- Increase sales by accepting all forms of Check payment.
- Eliminate bad checks.
- Most check types can be Guaranteed.
- Can use existing checking account. No separate account required as with some processors.
- Merchant retains the check for 90 Days.

Check 21 + Payroll Requirements:

- Checks must be drawn on a valid corporate payroll account.
Non-eligible checks include: (a) 3rd Party (b) personal (c) Payable to “Cash”
- Checks must be pre-printed and contain the business’ address on the face of the check.
- The work phone number of the person cashing check must be written legibly on the face of the check prior to the check authorization.
- Drivers license info and photo must match the person presenting the check and to whom check is made out to.
- Payee must be the same person attempting to cash the check.
- All payroll checks must be processed using the payroll or business Check option on the terminal.
- Customer’s fingerprint must be on front of check prior to processing.
- Checks will be funded in 8 business days from processing date.

4 Access

The 4 Access terminal/imager all-in-one solution is available to merchants that combines Check guarantee and Check 21 Plus at the point of sale

This robust terminal has made it possible for a merchant to accept and process any type of check.

4Access received the Technology of the Year Award in 2008 at the ETA in Las Vegas



Virtual Terminal

The Virtual Terminal allows merchants to process checks through a web based terminal via their PC, thus eliminating the need for a costly physical terminal.

Use Virtual Terminal for the following programs:

Conversion with Guarantee

Conversion

Traditional

Checks-By-Phone

Recurring ACH Debit and

Check 21+

(check 21 requires a dual sided image. See that section for further details).

With Virtual Terminal a Merchant can:

- Process Checks for Conversion & Guarantee
- Print receipts
- Void Transactions
- Perform a Manager Override

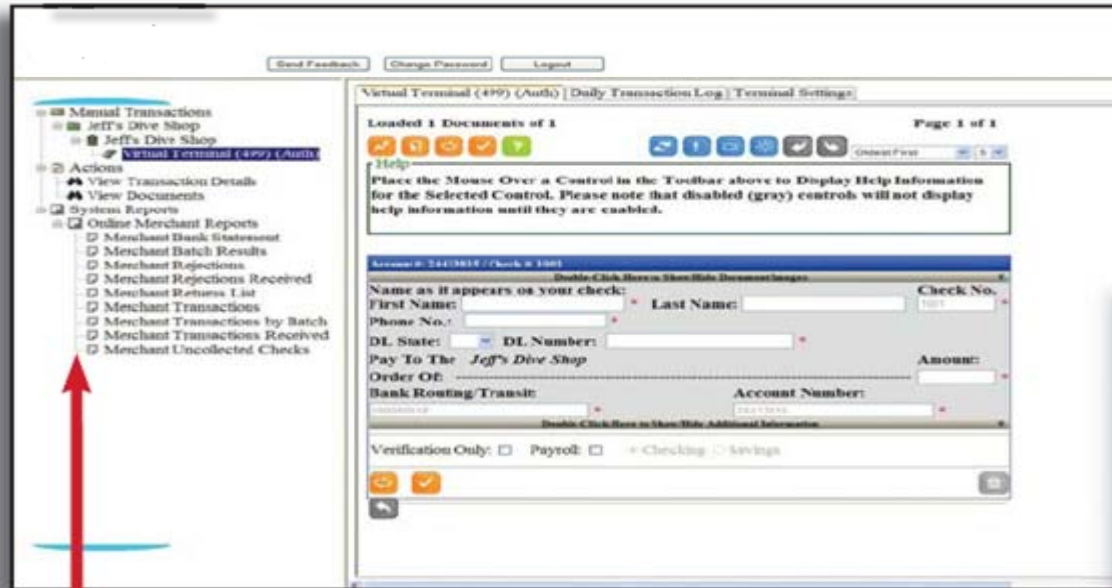
- > Process Checks on a PC
- > Check Conversion and Guarantee
- > Requires Imager for Conversion
- > Prints receipt through PC printer or credit card printer
- > Access through *MyOnlineReports.com*

Virtual Terminal Imagers and Check Readers:

RDM ec500i with Serial Connection
RDM ec6000i with USB Connection
RDM ec700i Serial or USB Connection
MagTek MICR Image with USB Connection
MagTek Excella with USB Connection
MagTek STX with USB Connection

Check Reader: MagTek MiniMICR with USB Connection

Virtual Terminal Screenshots



Online reporting includes:

- Merchant Bank Statement
- Merchant Batch Results
- Merchant Rejections
- Merchant Returns list
- Merchant Transactions
- Merchant Uncollected Checks

Check 21+ Equipment

TERMINAL / IMAGER OPTIONS

FOR ALL CHECK 21+ PROGRAMS

REQUIRED: Check Imager capable of scanning both sides of check.

- (1) All-In-One Terminal / Imager



4Access Orion

- (2) Check 21+ Virtual Terminal connected to double sided imager.

- (3) Certified third party gateways/virtual terminals also available.

Please refer to Equipment Compatibility Matrix for updated list.
Please confirm supported terminals, imagers & gateways/virtual terminals with your bankcard processor/ISO.



2-sided Imagers

A. Single Feed Imagers

B. Multi-Feed High Volume Imager



Magtek Excella STX RDM ec7000i series

Magtek Excella

IMAGERS - MUST BE 2 SIDED IMAGER -	CONNECTION TYPE
RDM ec7000 series	Serial or USB
Magtek STX	USB
MagTek Excella	USB

More Supported Imagers Coming Soon!
Visit www.CheckTraining.com for complete Equipment Compatibility Matrix.

www.checktraining.com/tnbci
Equipment Compatibility Chart

Merchant Advantages of using Imager vs. Reader

Check Imager is not required but is recommended for the following reasons:

- May be able to offer higher check limits.
- Limits number of times check processor needs to contact merchants.
- If merchant neglects to follow guidelines check processor has a better chance to collect on check with image.



VS.



GETI's Check Limit Guidelines:

Checks Limits are determined by:

- Type of Business
- Length in Business
- Credit
- SIC Codes

CHECK 21+ **Check 21 Plus** **NEW!**
Process ANY type of Check. Available with Guarantee. >>>
Merchant App Description
Check 21 Virtual Terminal Paycheck Guidelines
Stop Payment Addendum

CHECKS BY PHONE **Checks-By-Phone** **NEW!**
Accept and Process Checks from customers over the phone >>>
Sales Mailer Merchant App Description

eGold
Electronic check conversion with guarantee. Process & accept checks just like a credit card. >>>
Merchant Flyer Sample App Merchant App
Description Sales Slick

eSilver
Electronic check conversion with verification. Process through terminal with No guarantee. >>>
Sample App Merchant App Description

Paper Guarantee
Traditional guarantee. Check deposited into bank. No conversion. >>>
Bank Authorization Sample App Merchant App
Description

Recurring ACH Debit
Merchant can automatically debit consumers checking accounts on a regular basis. >>>
Sample App Merchant App Description

Tele-Debit
Use any touch tone phone to debit a consumer. With guarantee. >>>
Sample ACH Form ACH Form Merchant App
Description Tele-Gold Layby Tele-Silver Layby
Tele-Guarantee Layby Tele-Bronze Layby
Postcard Mailer

Gift & Loyalty
Prepaid Gift & Loyalty programs
Excellent Value Added service and retention tool >>>
Description

Equipment Compatibility
Check POS Compatibility - Excel format
Check POS Compatibility - PDF format
Check Gateway Compatibility - Excel format
Check Gateway Compatibility - PDF format
Tech Support Manual Virtual Terminal Description

Sales Manual
View Sales Manual

New Merchant Setup
New Merchant Setup

POS Terminal Guide
Bronze Verification Hypercom ICE
Hypercom T7 series IVI 3000 Mobilescape 5000
Nurit Omni 3200 Omni 3300/3750
Omni vx510/vx570 Orion Orion Check 21
PrimeTrex IP RDM Synergy Talento
Traditional Paper Guarantee Virtual Terminal
Ingenico I Series Hypercom T4100 Hypercom T4200
Ingenico Aqua

General Links
Link
Multiprogram Flyer Nurit TID Confirmation Form
TID Confirmation Form Sample ISO Online Reporting
Sample Merchant Online Reporting
Sample POS Notification
Unacceptable Merchant Types Check Menu Slick

Check Service Sales Tools
Qualified Sales Leads FREE Check Directory
Listing

Email questions to: sales@tnbci.com
TransNational Bancard Inc
3701 Algonquin Road.
Suite 800
Rolling Meadows, IL 60008
PH: (888) 998-6224
FAX: (888) 655-2412

Adobe Reader required to view documents.


Agent Sales Portal for Checks

www.checktraining.com/tnbci

- All product info and applications
- Flash training for all check products
- Terminal reference guides
- Equipment compatibility list
- Sales Manual and boarding procedures
- Supporting documents and additional
- Forms that may be needed.

Instant Chat button
Get assistance FAST!

Application Requirements for Check Services

- ISO Name or ISO Number
- Business Information
 - Physical street address
 - Location phone & fax number
 - Type of service/goods sold
- Point of Contact Information (POC)
 - Authorized signors name
 - Title or equity of ownership
 - Date of birth
 - Social Security number
 - Home address and phone number
- Average and largest t amount of check
- Service with the corresponding fees
- Signature of POC
- Type of Equipment
- Voided check or bank letter
- *No In-house financing letter

Electronic Check Services

SAMPLE COMPLETED APPLICATION

MERCHANT # _____

NEW LOCATION ADDITIONAL LOCATION ISO # **ISO 8ALts #** ISO NAME: **[Office Name]** SALES REP: **Rep Name**

ELECTRONIC CHECK SERVICE AGREEMENT

Legal Name: **Speedy Mart** Tax ID Number (required): **220-18-1234**
 DDA Name: **Speedy Mart** Phone: **860-864-8608** Fax: **860-864-8911**
 DBA Address: **123 Street St.** City: **City** State: **FL** Zip: **32641**
 Mail Address: **Bob** City: **City** State: **FL** Zip: **32641**
 Type of Ownership: Sole Proprietor Partnership Corporation Type of Goods Sold: **Gas Station**
 Contact Person: **Bob**

Total Years in Business: Year(s) **10** Months: _____ Time in Business at this Location: Year(s) **10** Months: _____

PRINCIPAL INFORMATION

Name (Print): **Bob Smith** Title: **Owner** % Equity Ownership: **must be min 50%** Date of Birth: **required**
 Social Security #: **220-18-1234** Drivers License #: **P123456789** Phone #: **(860) 860-864-1123**
 Principal Address: **1847 South Street** City: **City** State: **FL** Zip: **32641**

CHECK INFORMATION

Average check amount? \$ **amount** Largest check amount MERCHANT requests? \$ **amount** Estimated monthly check volume? \$ **amount**

SCHEDULE OF CHARGES/FEEES (Reference section 10.2)

<input type="checkbox"/> QSP Quick Service Program (Conversion, Verification, Guarantee)	<input checked="" type="checkbox"/> eGold (Conversion, Verification, Guarantee)	<input type="checkbox"/> eSilver (Conversion, Verification, Non-Guarantee)
Transaction Fee: \$ % Fee	Discount Rate: % fee %	Transaction Fee: \$ _____
Monthly Service Fee: \$ Fee	Monthly Service Fee: \$ Fee	Monthly Service Fee: \$ _____
Monthly Minimum Fee: \$ Fee	Monthly Minimum: \$ Fee	Monthly Minimum: \$ _____

QSP and eGold Combo: Please include Pricing for both
 24x7 secure online transaction and deposit tracking: \$49.95 one-time set-up MERCHANT Elects MERCHANT Declines

MERCHANT ACCEPTANCE

THIS AGREEMENT INCLUDES ALL OF THE TERMS AND CONDITIONS CONTAINED ON THE FRONT AND ATTACHED RECOPIALS OF THIS AGREEMENT. THIS AGREEMENT HAS BEEN EXECUTED ON BEHALF OF AND BY THE AUTHORIZED MANAGEMENT OF EACH PARTY AS OF THE DATE BELOW. MERCHANT AUTHORIZES GETI OR ANY CREDIT REPORTING AGENCY BY GETI OR AGENT OF GETI, TO MAKE WHATEVER INQUIRIES THAT GETI DEEMS APPROPRIATE TO INVESTIGATE, VERIFY OR RESEARCH REFERENCES, STATEMENTS OR DATA OBTAINED FROM MERCHANT FOR THE PURPOSE OF THIS APPLICATION FOR ACCOMPANYING POS TERMINALS) OR EQUIPMENT FINANCING.

PERSONAL GUARANTEE: TO INDUCE AND IN CONSIDERATION OF GETI ACCEPTANCE OF THE ELECTRONIC CHECK TRANSFER PORTION OF THIS AGREEMENT, THE UNDERSIGNED (HEREIN REFERRED TO AS "GUARANTOR") UNCONDITIONALLY, PERSONALLY, INDIVIDUALLY, JOINTLY AND SEVERALLY GUARANTEES PERFORMANCE OF THE MERCHANT'S OBLIGATIONS UNDER THIS AGREEMENT AND PAYMENT OF ALL SUMS DUE THEREUNDER AND HEREBY CONTINUES TO PERSONALLY INDEMNIFY GETI FOR ANY AND ALL FUNDS DUE FROM MERCHANTS UNDER THE TERMS OF THIS AGREEMENT.

ACH DEBIT/CREDIT AUTHORIZATION: MERCHANT HEREBY AUTHORIZES BANK, IN ACCORDANCE WITH THIS CHECK GUARANTEE AGREEMENT TO INITIATE DEBIT/CREDIT ENTRIES TO MERCHANT'S CHECKING ACCOUNT, AS INDICATED FOR THE ATTACHED COPY OF A VOIDED CHECK/FROM BANK. THE AUTHORITY IS TO REMAIN IN FULL FORCE AND EFFECT UNTIL A BANK HAS RECEIVED WRITTEN NOTIFICATION FROM MERCHANT OF ITS TERMINATION IN SUCH A MANNER AS TO AFFORD BANK REASONABLE OPPORTUNITY TO ACT ON IT, AND (B) ALL OBLIGATIONS OF MERCHANT TO BANK/GETI THAT HAVE ARISEN UNDER THIS AGREEMENT HAVE BEEN PAID IN FULL.

IMPORTANT NOTICE:
 ALL INFORMATION CONTAINED ON THIS APPLICATION WAS COMPLETED BY OWNERS AND/OR OFFICERS OF MERCHANT AND THEY WARRANT THAT ALL CHECK INFORMATION AND SALES VOLUME INDICATED THROUGHOUT THIS APPLICATION ARE ACCURATE AND ACKNOWLEDGE THAT ANY VARIANCE TO THIS INFORMATION COULD RESULT IN DELAYED AND/OR WITHHELD SETTLEMENT OF FUNDS AS WELL AS THE LOSS OF ALL GUARANTEE PRIVILEGES OF ALL CHECKS. NO BLANK SPACES WERE LEFT INCOMPLETE. NA OR NONE HAS BEEN FILLED IN ANY APPLICABLE AREAS. APPLICABLE LEGISLATION SHALL APPLY TO THIS AGREEMENT UNTIL MERCHANT HAS BEEN APPROVED BY A GETI SPONSOR AND A MERCHANT NUMBER HAS BEEN ISSUED WITH CHECK LIMIT AND GUARANTEE LIMIT.

MERCHANT AGREED AND ACCEPTED: I have read and agree to the terms of this agreement _____
 Authorized MERCHANT Signature Date

CORPORATE RESOLUTION FOR CORPORATIONS AND LLC's "ONLY"
 The officer(s) identified have the authority to execute the Check Service Agreement with GETI on behalf of the corporation or LLC _____
 Authorized Officers' Signature/Title Date

EQUIPMENT INFORMATION

Terminal: **Required** Quantity: _____ Check Reader: **Required** Printer: _____
 Platform: **Credit Card Platform** Application # **Required if using Talento**

SITE VERIFICATION

I hereby verify that I have physically inspected the business premises of the MERCHANT at this address and the information stated above has been verified and is represented to be true and correct under the penalty of perjury.

Inspected By: (Print Name) **Sales Rep Name** Inspector's Signature: **Sales Rep signature** Date: **12-01-08**

VOIDED CHECK FROM CHECKING ACCOUNT MUST BE ATTACHED WITH PRE-PRINTED BUSINESS NAME (DO NOT USE A DEPOSIT TICKET) (BANK MUST HAVE ACH CAPABILITY)

GETI USE ONLY

Application Approved By: _____	Authorized Signature _____	Title _____	Date _____	Check Limit \$ _____	Guarantee Limit \$ _____
--------------------------------	----------------------------	-------------	------------	----------------------	--------------------------

NOT VALID UNLESS APPROVED AND SIGNED BY AUTHORIZED OFFICER OF GETI Version 6.0 Revised 11-28-08 Copyright © Global Network, Inc. 2008. All rights reserved.

Missing Information

- If the application is missing required information we will pend the application for missing information.
- Email or call ISO group for missing information.
- We send 3 communications regarding the information over a two week period.
- If non-compliant we incomplete the application with no further communication.



FAQ on Check Conversion

Are Business Checks Acceptable?

Yes. Most business checks are now acceptable for guarantee and conversion. Terminal will determine eligibility of the check at the POS.

Is the check writer debited automatically?

No. The check writer will experience a 2 day float before ACH of funds is taken.

Is stop payment offered to all merchant types?

No. Only offered to automotive, boat repair, RV and motorcycle merchant.

Top 15 Merchant Types

Using Check Conversion

- **Dental**
- **Cosmetic/Beauty**
- **Auto Tire Stores**
- **Liquor Stores**
- **Jewelry Stores**
- **Auto Parts Stores**
- **Car Stereo/Cellular Phones**
- **Physicians**
- **Convenience Stores**
- **Barber/Beauty Shops**
- **Grocery or Supermarkets**
- **Clothing**
- **Restaurants**
- **Auto Repair**
- **Nail products/manicures**



Merchant My Online Reports:

www.myonlinereports.com

Detailed online reporting available 24X7
Available to every merchant at no addition extra cost.

Once they board with GETI Check, our Customer Service Dept.
will send their log-in information in their
“Welcome Letter”.

Any assistance with log-in is handled within our
Customer Service Department.

Gift and Loyalty

Global e Telecom provides TNBCI with a complete branded gift & Loyalty solution for merchants.

Main programs offered:

Introduction 30 (FREE SETUP)

- 5 – 7 day production time

• **Deluxe 100 / 500** (Pre-Designed or LOGO options)

- 5 – 7 day production time

• **Custom 1000**

- 10-15 day production time

• **Alacarte** (custom)

- 10-15 day production time

Located at: www.giftcardtraining.com/tnbci

Gift card portal has all sales material and paperwork needed in the field.

The site is updated and managed by GETI.

NOTE: This is excellent resource for all sales agents selling the stored value products. GETI has found if ISO promotes this site it can help streamline the boarding process and cut down on internal resources needed to support the agents.



TRANSNATIONAL
the most trusted name in bankcard

Gift & Loyalty Agent Resource Site

Live Support >>> ONLINE
CLICK HERE TO TALK!

Out of the Box - INTRO 30
30 Pre designed Gift cards with merchants DBA name
[Card Templates](#) • [Description](#) • [Merchant App](#)

Out of the Box - DELUXE 100
100 Pre designed Gift or Loyalty cards printed with DBA & 2 additional lines of text
[Card Templates](#) • [Description](#) • [Merchant App](#) • [Reorder-Deluxe](#)

Out of the Box - DELUXE 500
500 Pre designed Gift or Loyalty cards printed with DBA & 2 additional lines of text
[Card Templates](#) • [Description](#) • [Merchant App](#) • [Reorder-Deluxe](#)

Out of the Box - Logo Program
100 or more merchant Logo Gift or Loyalty cards
[Card Templates](#) • [Description](#) • [Merchant App](#) • [Sample App](#) • [Reorder-Logo](#)

Out of the Box - CUSTOM 100
100 CUSTOM Gift or LoyaltyCards with standard card back.
[Description](#) • [Merchant App](#) • [Reorder-Custom](#) • [Gift Card Art Requirements](#)

Out of the Box - CUSTOM 1000
1000 CUSTOM Gift or LoyaltyCards.
[Description](#) • [Merchant App](#) • [Reorder-Custom](#) • [Gift Card Art Requirements](#)

Custom Cards Only - ALACARTE
500 or more Custom Gift or Loyalty Cards
[Description](#) • [Merchant App](#) • [Reorder-Custom](#) • [Gift Card Art Requirements](#)

Check Processing Services
Multiple check programs to serve your merchants
[Description](#)

POS Terminal Guides
Tranz 330/380 • Tranz 460
Omni 3200 Gift/Loyalty Only • Omni 3200 w/Bankcard
Omni 3740/3750/VX570 • Omni 3730/VX510
Omni 3730LE/VX510LE • Nurit
Hypercom 17 Gift Only • Hypercom 17 w/Bankcard
Hypercom ICE Gift Only • Hypercom ICE w/Bankcard
Ingenico Elite • Hypercom 14100/14200 • CDX32

Industry Book - written by Marc Beauchamp with Performance Training Systems
Partnership with eProcessing Network - integrate gift cards into merchants websites!

Equipment Compatibility & Setup Forms
[Gift POS Compatibility - PDF format](#)
[Gift POS Compatibility - Excel format](#)
[POS Installation Form](#) • [CDX-32 Setup Form](#)
[Dealer POS Install Form](#)

General Gift & Loyalty Docs
[Loyalty Addendum](#) • [Back of Card Text](#)
[Gift Card Conversion Worksheet](#)
[Merchant Online Reporting Guide](#)
[Gift Product Description](#)
[Loyalty Product Description](#) • [ACH Pooling Agreement](#)
[ACH Pooling Information Sheet](#) • [Gift Card State Laws](#)

Gift & Loyalty Sales Tools
[FREE Gift/Loyalty Directory Listing](#)
[Gift Card Handout](#) • [Merchant Proposal Template](#)
[Merchant Questionnaire](#) • [Qualified Sales Leads](#)
[Tri-Fold Sales Brochure](#)

Marketing Material & Statistics
[Gift Card Facts](#) • [Merchant Marketing Material](#)
[Merchant PROFIT Worksheet](#)

Email questions to: sales@tnbci.com
TransNational Bancard Inc
3701 Algonquin Road,
Suite 800
Rolling Meadows, IL 60008
PH: (888) 998-6224
FAX: (888) 655-2412
www.tnbci.com

Adobe Reader required to view documents.

OUT OF THE BOX-Intro

- 1. 30 Pre designed Gift Cards.**
merchant's DBA name printed on the front of the card.
- 2. 30 Sleeves & Envelopes**
Generic sleeves and blank envelopes.
- 3. Merchant marketing Kit**
5x7 acrylic display, tent card, 4x4 round sticker, static cling for window.
- 4. Welcome Kit**
welcome letter, terminal reference guide, web user guide, product description.



The (Intro) kit includes all items in the above photo with exception to the actual card design that was chosen on the application.

Introduction kits take 5-7 business days for production and are shipped out UPS ground to the merchant.

OUT OF THE BOX-Deluxe 100

- 1. 100 Pre designed gift cards.**
merchant can have up to two lines of text.
- 2. 100 Sleeves & Envelopes**
generic sleeves and blank envelopes.
- 3. Merchant marketing kit**
5x7 acrylic display, tent card, 4x4 round sticker, static cling for window.
- 4. Welcome kit**
welcome letter, terminal reference guide, web user guide, product description.



The (Deluxe 100) kit includes all items in the above photo with exception to the actual card design that was chosen on the application.

Introduction kits take 5-7 business days for production and are shipped out UPS ground to the merchant.

OUT OF THE BOX-Deluxe 500

1. **500 Pre designed gift cards.**
merchant can have up to two lines of text.
2. **500 Sleeves & Envelopes**
generic sleeves and blank envelopes.
3. **Merchant marketing kit**
5x7 acrylic display, tent card, 4x4 round sticker, static cling for window.
4. **Welcome kit**
welcome letter, terminal reference guide, web user guide, product description.



The (Deluxe 100) kit includes all items in the above photo with exception to the actual card design that was chosen on the application.

Introduction kits take 5-7 business days for production and are shipped out UPS ground to the merchant.

Generic cards that merchants can choose from on Intro and Deluxe orders only.

Restaurant



Rose

Aurora



Retail

Gift Box

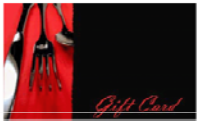









Cash

General

Red Bow

INTRODUCTION AND DELUXE - Gift Card Options

		
Restaurant	Rose	Aurora
		
Retail	Gift Box	Cash
		
General	Red Bow	

This form should be used to give merchants an idea of what card designs are available for INTRO and DELUXE programs.

NOTE: Please select the final card design choice on the Gift & Loyalty application.

Generic Card Customization



Example 1



Example 2

Back of card text



Card Number: XXXX XXXXX XXXX
Balance Inquiry: <http://www.optocard.com/balance.htm>
Or dial 888-481-0757

Please treat this card, as you would cash. If lost or stolen, or used without permission, the card cannot be replaced or the value replenished. This card represents prepayment for good and services. This card has no cash value and is not redeemable for cash.

Customers can add value to this card at any time and use balances until value is exhausted. After 12 months of non-usage a monthly administrative fee may be assessed.

Optocard

Logo Program

A program designed for merchants that want to launch a program with their own logo but do not want to create a fully custom card.



Aqua



Pizzeria



Botanic



Universal



Present



Vehicle



Jewel



Manicure



Haircut



Exercise



Café



Unwind

Package includes the following items:

- (100 or more) Logo Cards
- (100 or more) Carriers
- (1) 5x7 Acrylic Display Sign
- (1) 4x4 Round Sticker
- (1) 4x5 Table Tent
- (1) 3x6 Vinyl Static Cling
- (1) Welcome kit (Program description, Terminal Guide, Web User Guide)

NOTE: Packages take 5-7 business days for production for orders of 100-499. 500 or more will take 10-15 business days for production Proof available upon request, \$30.00 proof fee applies. Please allow 24-48 hrs for proof time. Proof time and shipping is not part of the production timeline. Merchant is responsible for shipping cost.

OUT OF THE BOX-Custom 1000

- 1. 1000 Custom Gift Cards.**
Includes set-up and 4/1 color process.
- 2. 1000 Sleeves & Envelopes**
Generic sleeves and blank envelopes.
- 3. Merchant marketing Kit**
5x7 acrylic display, tent card, 4x4 round sticker, static cling for window.
- 4. Welcome Kit**
welcome letter, terminal reference guide, web user guide, product description.



The (Custom 1000) kit includes all items in the above photo with exception to the actual card design that was chosen on the application.

Custom 1000 kits take 10-15 business days for production from final proof approval and are shipped out UPS ground to the merchant.

ALACARTE-Custom (cards only)

- 1. 500 Minimum order on custom cards.**
Includes set-up and 4/1 color process.
- 2. Welcome Kit**
welcome letter, terminal reference guide, web user guide, product description.



The (ALACARTE) orders include all items in the above photo with exception to the actual card design that was chosen on the application.

ALACARTE orders take 10-15 business days for production from final proof approval and are shipped out UPS ground to the merchant.

Artwork Requirements Form

Gift Card Art Requirements

NOTE: merchants that are not sure about how to get the artwork created per these specks we recommend they contact their local printer or graphics person to assist them

If requested to make any changes to artwork files we will charge \$50.00 fee.

PLEASE PROVIDE ARTWORK IN THE FOLLOWING FORMAT BEFORE EMAILING TO art@giftcardtraining.com

Preferred artwork formats are PDF, JPG, or TFF

Standard Card Dimensions: 3 3/8" X 2 1/8" (3.375" X 2.125")

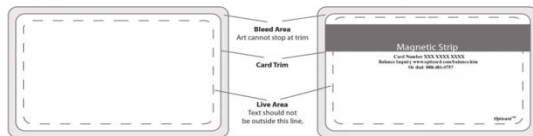
For artwork designed to the edge of the card, please design a 1/8 inch or .125 inch bleed past the outer edge of the card.

Ensure the artwork is saved in CMYK for best results.
Ensure artwork has (2.125 x 3.375" + .125" bleed on each side that prints to trim. Corner radius is .135")

Keep all text and important images .0625" away from trim.
Minimum point size for reversed out type is 6 point.
Solid black areas on 4-color process jobs should be rich black.
(70 cyan, 30 magenta, 0 yellow, 100 black)

Minimum resolution for artwork is 250 dpi. We recommend 300 dpi or higher. Images must not only meet resolution requirements but must also be within standard card dimensions, as pixelization will occur when an image with lesser dimension is increased to standard card dimension.

We may at times request additional files when file manipulation is required.
Artwork should be ready in the colors specified to defray additional charges.
Artwork not meeting the above requirements will delay the production of cards.



Actual Card is 3.375" x 2.125" Bleed is .125" on all sides Live Area on front is 3.125 x 1.875" Live Area on back is 3.125 x 1.875"
Keep text, images, all ink .0325" (1/32) from edges of magnetic strip. Minimum point size for text is 6 points (1/16").

NOTE: This form should be given to all merchants ordering a custom or ALACARTE program.

Back of Card Text

Back Of Card Text

NOTE: Please check with your legal contacts to verify that this text meets all local and state laws.

Card Number: XXXX XXXXX XXXX
Balance Inquiry: <http://www.opticard.com/balance.htm>
Or dial 888-481-0757

Please treat this card, as you would cash. If lost or stolen, or used without permission, the card cannot be replaced or the value replenished. This card represents prepayment for goods and services. This card has no cash value and is not redeemable for cash.

Customers can add value to this card at any time and use balances until value is exhausted. After 12 months of non-usage a monthly administrative fee may be assessed.

Opticard

Only Custom or A-la-Carte programs can alter or change back of card text. If using custom text for merchants you will need to forward with the original artwork.

All text must be approved before any final printing is completed. Dormancy fees can be activated if local and state laws allow. Check with your gift card sales person for more information.

NOTE: Merchant must send exact text or include back of card artwork with order. BLACK TEXT ONLY

Sample Merchant Application

Agent Name



Merchant info/DBA name

Owner information

Fees and setup charges

Program types

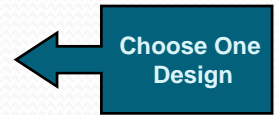
Terminal / POS Info

Merchant signature / date



Gift & Loyalty Card Program ISO# _____ Sales Agent: _____	
LOCATION INFORMATION	
Legal Name: _____	Phone: _____ Fax: _____
DBA Address: _____ City: _____ State: _____ Zip: _____	
Mail Address: _____ City: _____ State: _____ Zip: _____	
<input type="checkbox"/> New location <input type="checkbox"/> Multi location <input type="checkbox"/> Corporate reporting <input type="checkbox"/> Multi Program <input type="checkbox"/> GIFT <input type="checkbox"/> LOYALTY <input type="checkbox"/> CRM <input type="checkbox"/> CVC <input type="checkbox"/> DEB <input type="checkbox"/> SAC <input type="checkbox"/> CLUB <input type="checkbox"/> DISCOUNT	
PRINCIPAL INFORMATION	
Name (Print): _____ Title: _____ % Equity Ownership: _____ Email: _____	
Social Security #: _____ Phone: _____	
Personal Address: _____ City: _____ State: _____ Zip: _____	
FEES	
Monthly Service Fee Per Location \$ _____	Transaction Fee \$ _____
Package cost \$ _____	Reorder cost per card \$ _____
<input type="checkbox"/> Custom <input type="checkbox"/> Pre-designed	
CARD DESIGN AND PROGRAM OPTIONS	
OUT OF THE BOX PRE-DESIGNED CARD KITS	
<input type="checkbox"/> INTRODUCTION 30 cards (DBA name only printed on cards) <small>INTRO DEAL ONLY: Additional five-dollar monthly fee if no processing for 30 days. Specialty Program NOT Applicable with Intro Package.</small>	<input type="checkbox"/> Aurora <input type="checkbox"/> Cash <input type="checkbox"/> General <input type="checkbox"/> Gift Box
<input type="checkbox"/> DELUXE 100 <input type="checkbox"/> DELUXE 500 <small>(Optional 2 additional lines of text: Phone#, website, etc.)</small>	<input type="checkbox"/> Red Bow <input type="checkbox"/> Restaurant <input type="checkbox"/> Retail <input type="checkbox"/> Rose <input type="checkbox"/> Thank You <input type="checkbox"/> Congratulations <input type="checkbox"/> Happy Birthday <small>NOTE: If a card design is not selected, our production department will select one by default.</small>
OUT OF THE BOX CUSTOM CARD KITS	
<input type="checkbox"/> LOGO 100 (Custom face only 4/1) <input type="checkbox"/> LOGO 1000 (Fully custom 4/1) <input type="checkbox"/> Proof - \$30.00 (Optional) <input type="checkbox"/> CUSTOM 100 (Option face only 4/1) <input type="checkbox"/> CUSTOM 1000 (Fully custom 4/1)	Logo Card Options <input type="checkbox"/> Vehicle <input type="checkbox"/> Aqua <input type="checkbox"/> Present <input type="checkbox"/> Cafe <input type="checkbox"/> Universal <input type="checkbox"/> Exercise <input type="checkbox"/> Botanic <input type="checkbox"/> Haircut <input type="checkbox"/> Manicure <input type="checkbox"/> Pizzeria <input type="checkbox"/> Jewel <input type="checkbox"/> Unwind
A-LA-CARTE - CUSTOM or LOGO CARDS ONLY	
CARD QUANTITY _____ (500 or more fully custom Cards 4/1)	Total Card Cost \$ _____
<input type="checkbox"/> Import fee-\$0.30 per card <input type="checkbox"/> Data Base Conversion (Importing of all outstanding gift cards that have balances. <small>Conversion worksheet required</small>	<input type="checkbox"/> Encoding Fee-\$0.25 per card <input type="checkbox"/> Physical Conversion (Converting all new gift cards that have not been activated. <small>Conversion worksheet required</small>
<input type="checkbox"/> MERCHANT TRAINING & DOWNLOAD (\$25.00 per location billed to the ISO) <input type="checkbox"/> NEXT DAY SHIPPING (billed to Merchant)	
EQUIPMENT INFORMATION	
Terminal Type: _____ Terminal Type: _____ Printer: _____ Number of Terminals: _____	NOTE: Separate TIC # is required for each terminal or POS workstation.
POS software: _____ POS software: _____ Version: _____ Number of Work stations: _____	(1) TIC # already included per location.
(POS Addendum Required & software install fee \$175.00 per location on GETI installation. See Equipment compatibility for details)	NOTICE: A \$1.50 per terminal charge will be billed monthly for all additional TIC# issued for terminals or POS software.
Time Zone (check one): <input type="checkbox"/> Eastern <input type="checkbox"/> Central <input type="checkbox"/> Mountain <input type="checkbox"/> Pacific <input type="checkbox"/> Hawaiian <input type="checkbox"/> Alaska Terminal Application Type: <input type="checkbox"/> Retail <input type="checkbox"/> Restaurant	
MERCHANT ACCEPTANCE	
<small>THIS AGREEMENT INCLUDES ALL OF THE TERMS AND CONDITIONS CONTAINED ON THE FRONT AND ATTACHED REVERSE OF THIS AGREEMENT. THIS AGREEMENT HAS BEEN EXECUTED ON BEHALF OF AND BY THE AUTHORIZED REPRESENTATIVE OF THE MERCHANT. TO PROCEED WITH CONSIDERATION OF GETI ACCEPTANCE OF THIS AGREEMENT, THE UNDERSIGNED HEREBY REPRESENTS AND WARRANTS THAT THE MERCHANT HAS READ AND UNDERSTANDS THE ENTIRE CONTENTS OF THIS AGREEMENT AND AGREES TO BE BOUND BY THE TERMS AND CONDITIONS OF THIS AGREEMENT. THE MERCHANT HEREBY AUTHORIZES UNDERSIGNED, BY GETI, IN ACCORDANCE WITH THE TERMS AND CONDITIONS OF THIS AGREEMENT, TO REPRESENT THE MERCHANT IN ALL MATTERS RELATING TO THE AGREEMENT AND TO SIGN ANY NECESSARY DOCUMENTS ON BEHALF OF THE MERCHANT. THE MERCHANT'S SIGNATURE AND DATE MUST BE OBTAINED FROM THE MERCHANT AND MUST BE OBTAINED FROM THE MERCHANT'S OFFICE. THE MERCHANT'S SIGNATURE AND DATE MUST BE OBTAINED FROM THE MERCHANT'S OFFICE. THE MERCHANT'S SIGNATURE AND DATE MUST BE OBTAINED FROM THE MERCHANT'S OFFICE.</small>	
MERCHANT AGREED AND ACCEPTED: I have read and agree to the terms of this agreement. The official(s) identified here has the authority to execute the GIFT & LOYALTY Service Agreement with GETI on behalf of the corporation or LLC if applicable. X _____ Date _____ Authorized MERCHANT or Officers Signature	
GETI USE ONLY	
Application Approved By: _____	Authorized Signature: _____ Title: _____ Date: _____

Card types for Intro/Deluxe



Card types for logo custom

Loyalty Addendum

If merchant selected Loyalty this is the form that would need to be faxed in with application.

Option 1: Allows a merchant to offer a simple one level rewards program. →

Example: Spend \$100 in store get \$5.00 back on card. **One reward level**

Option 2: Allows a merchant to offer a five level rewards program. →

Example: Spend \$50 in store get \$5.00 back on card. Next level Spend \$100 get \$10.00 back on card etc. **Multiple reward levels**

Loyalty Card Awards Addendum

Business Name _____ ISO Name: _____ ISO#: _____

Please select one of the following loyalty rewards programs

OPTION 1: FREQUENCY PROGRAM

- Rewards are earned based on number of visits or number of items purchased
- 1 visit or purchase = 1 point
- Points will continue to accumulate until consumer chooses to redeem for their reward
- If merchant chooses the reward to be a dollar amount – the dollars will be placed on consumers loyalty/gift card
- Merchant determines what rewards to give for points accumulated
 - Example 1: "Get 5 haircuts and 6th haircut is free"
 - Example 2: "Buy 10 sandwiches and the 11th is free"
 - Example 3: "Visit 10 times and earn XXX points on your loyalty/gift card"
- Please complete below to define your program...

AWARD LEVEL	Points Needed For Reward	Consumers Reward	Points per day maximum that can be added
FIRST			

* NOTE: Frequency cards can not be loaded with Stored Value (rewards can be used daily)

OPTION 2: DOLLAR PROGRAM

- Rewards are earned based on dollars spent
- \$1.00 spent = 1 point
- Points will continue to accumulate until consumer chooses to redeem for their reward
- If merchant chooses the reward to be a dollar amount – the dollars will be placed on consumers loyalty/gift card
- Merchant determines what rewards to give for points accumulated
 - Example 1: "For every \$100 spent get a \$10 credit on your gift/loyalty card"
 - Example 2: "Spend \$100Rewarded with \$5 credit on gift/loyalty card"
 - "Spend \$250Rewarded with \$25 credit on gift/loyalty card"
 - "Spend \$500Rewarded with \$50 credit on gift/loyalty card"
- Please complete below to define your program...

AWARD LEVEL	Points Needed For Reward (\$1.00 = 1 point)	Consumers Reward	Points Per Day Maximum
FIRST			The maximum number of points that can be added in one day:
SECOND			
THIRD			
FOURTH			= _____
FIFTH			

* NOTE: rewards are redeemable the next business day after reward was earned

Revised 1-7-05 Authorized by: _____

Conversion worksheet

Merchant Information /
terminal type



Send gift card to ISO for testing



Get approval from ISO that card
can be converted over to new
system.



Sales rep gets paperwork sent
into ISO



Sales agent collects final database
in correct format. Schedule live
dates with merchant.



NOTE: Merchant must not process on old
system from the time we get the final file
and live date.

Merchant must sign document
before conversion is completed.
This must be sent to ISO for
processing.



Gift Card Conversion Worksheet

Merchant name: _____ Phone: _____ Date: _____

Current Gift Card Provider: _____ Terminal Type: _____

NOTE: A fee of \$.25 per card number will be charged for all conversions.

The following steps must be completed before a conversion is approved and converted. Merchants converted cards will be limited to balance inquiry and redemption only.

Step 1:

Sample encoded card must be mailed to PROCESSOR for testing.

Send card to: GETI 35008 Emerald Coast Pkwy. 4th floor Destin, FL 32541

Step 2:

Get final approval from PROCESSOR that cards can be converted.

Forward a test database to verify we have correct formats. Approval can take 3-4 business days after receiving test card and database.

Step 3:

Send in gift card application in for processing and collect the \$.25 per card fee for converting the database.

NOTE: If merchant want to use existing printed cards we need the cards sent to us for re-encoding, we do have a 500-card minimum. An additional fee of \$.25 per card plus shipping will need to be collected for re-encoding and printing on the old providers cards.

Step 4:

Send in database of card numbers and balances in CSV or excel format.

The merchant must get this electronic file from current gift card provider and email to sales person. **NO** online web reports, faxes or forms with data will be accepted. Data must be in one file not multiple files and include the active card numbers and balances on the cards.

Step 5:

Schedule live date with merchants.

Conversion usually takes 24 hours to import the database after we have all items. We will need a final database with all activity up to the live date. Merchant must not process cards the day of the conversion so we don't have activity outside of the final file.

Merchants must agree to accept full responsibility for the final database that is sent for processing. If merchant sends final data and continues to process gift card with the old provider we can guarantee that we will be able to recognize cards issuances or balances that where not on original file.

Merchant must accept these terms and conditions and sign below acknowledging that the processor will not be held liable in the event the above steps are not followed.

Name: _____ Date: _____ Signed by: _____

Transaction Types



All Transactions Supported Include:

- Issuance single card
- Batch issuance-online only
- Purchase
- Balance inquiry
- Add value
- Void
- Balance transfer-online only
- Clerk maintenance-online only
- Reports

Merchant Web Reporting

Merchants receive instructions in welcome kit to access real time web reporting features.

Inquiry Request



Enter Card Number:

User: GETI ©2001-2003 Open Payment Technologies Inc. All rights reserved.

-
-
-
-
-
-
-
-
-
-
-
-
-
-

Company: OP Iss: * Area: * Store: *

Printed: Thursday, April 10, 2003
Report Date: 04/10/2003

Time	Trans	PPC Number	Amount	Auth Code	Clerk Id	Terminal	Batch#
09:15	AVL	000000009826	\$7.00	000307	1117	12	
09:36	AVL	000000009826	\$7.00	000307	1117	12	
10:11	AVL	000000009826	\$7.00	000300	1112	12	
10:26	AVL	000000009826	\$7.00	000301	1112	12	
10:46	AVL	000000009826	\$7.00	000302	1112	12	
11:00	AVL	000000009826	\$7.00	000303	1112	12	
11:20	AVL	000000009826	\$7.00	000304	1117	12	
11:38	AVL	000000009826	\$7.00	000305	1112	12	
12:02	AVL	000000009826	\$7.00	000306	1112	12	
12:06	AVL	000000009826	\$7.00	000307	1112	12	
12:11	ISS	000000000404	\$25.00	000300	OP	12	
12:11	AVL	000000000404	\$70.00	000309	OP	12	
13:18	ISS	000000000517	\$50.00	000304	1234	03	
13:29	ISS	000000000517	\$25.00	000300	OP	12	
14:14	AVL	000000000592	\$35.00	000300	OP	12	
14:10	AVL	000000000404	\$20.00	00030H	OP	12	
14:10	AVL	000000000517	\$10.00	000301	OP	12	
14:47	PUR	000000000404	\$70.00	000300	OP	12	
14:21	PUR	000000000517	\$5.00	000301	OP	12	

Number of Cards Issued	3	Number of Cards Added Value	14	Number of Issuances Voided	0
Amount of Cards Issued	\$100.00	Amount of Cards Added Value	\$155.00	Amount of Issuances Voided	\$0.00
Number of Cards Redeemed	2	Number of Cards Transferred	0	Number of Redemptions Voided	0
Amount of Cards Redeemed	\$20.00	Amount of Cards Transferred	\$0.00	Amount of Redemptions Voided	\$0.00

©2002 Open Payment Technologies Inc. All rights reserved.

Exit reports

Store Reports

Please select report criteria.

*Start Date: End Date: (YYYYMMDD format)
 Requesting a report for a long date range where the transaction volume was heavy may cause your session to timeout!
Store: 0001

Program :
 ELECTRONIC GIFT CARD
 ELECTRONIC POINTS BANK

Profile :
 Please select a Program to display available Profiles...

***Please select a report.**

Summary Reports :	Detail Reports :
<input type="checkbox"/> Issuer Summary	<input type="checkbox"/> Issuer Detail
<input type="checkbox"/> Redemption Summary	<input type="checkbox"/> Redemption Detail
<input type="checkbox"/> Daily Transaction Summary	<input type="checkbox"/> Daily Transaction Detail
<input type="checkbox"/> Clerk Transaction Summary	<input type="checkbox"/> Post Authorization Detail
<input type="checkbox"/> Store Reconciliation	
<input type="checkbox"/> Store Averages	

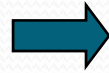
(*Required)

Located at:
www.GiftCardReporting.com/tnbci

Merchant Web Reporting (continued)

Corporate Reconciliation Report

**Merchant reports
included online**



Corporate Averages Report

Issuance Summary Report

Redemption Summary Report

Issuance Detail Report

Redemption Detail Report

Outstanding Gift Certificate Balance Report

Aging/Expiration Report

NOTE: All reports are real time and can be accessed online with secure connection.

Located at:

www.GiftCardReporting.com/tnbci

Support and contacts

GETI Gift & Loyalty Sales Support Contacts:

General Sales questions – Michael Rodriguez

Elizabeth Kessler

Dragos Goedge

Complex sales assistance – Christian Murray

Application status – Michael, Elizabeth and Dragos

Merchant download/training - Tech Support 877-438-3249

Send all gift & loyalty paperwork to: 866-307-1631 or
email to sales@giftcardtraining.com

Email all custom artwork to – art@giftcardtraining.com

Questions